



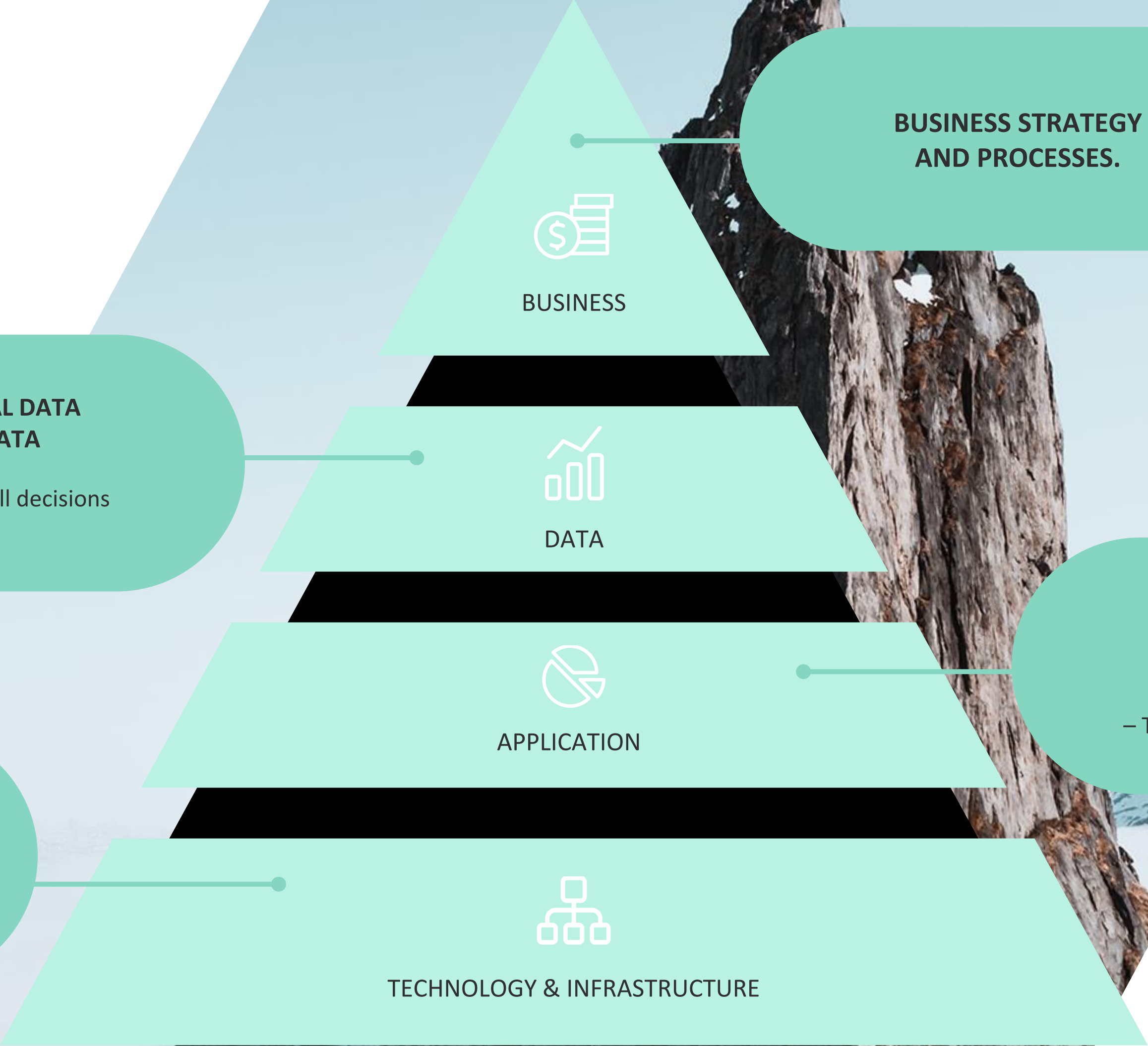
MULTITUDE

IT LANDSCAPE

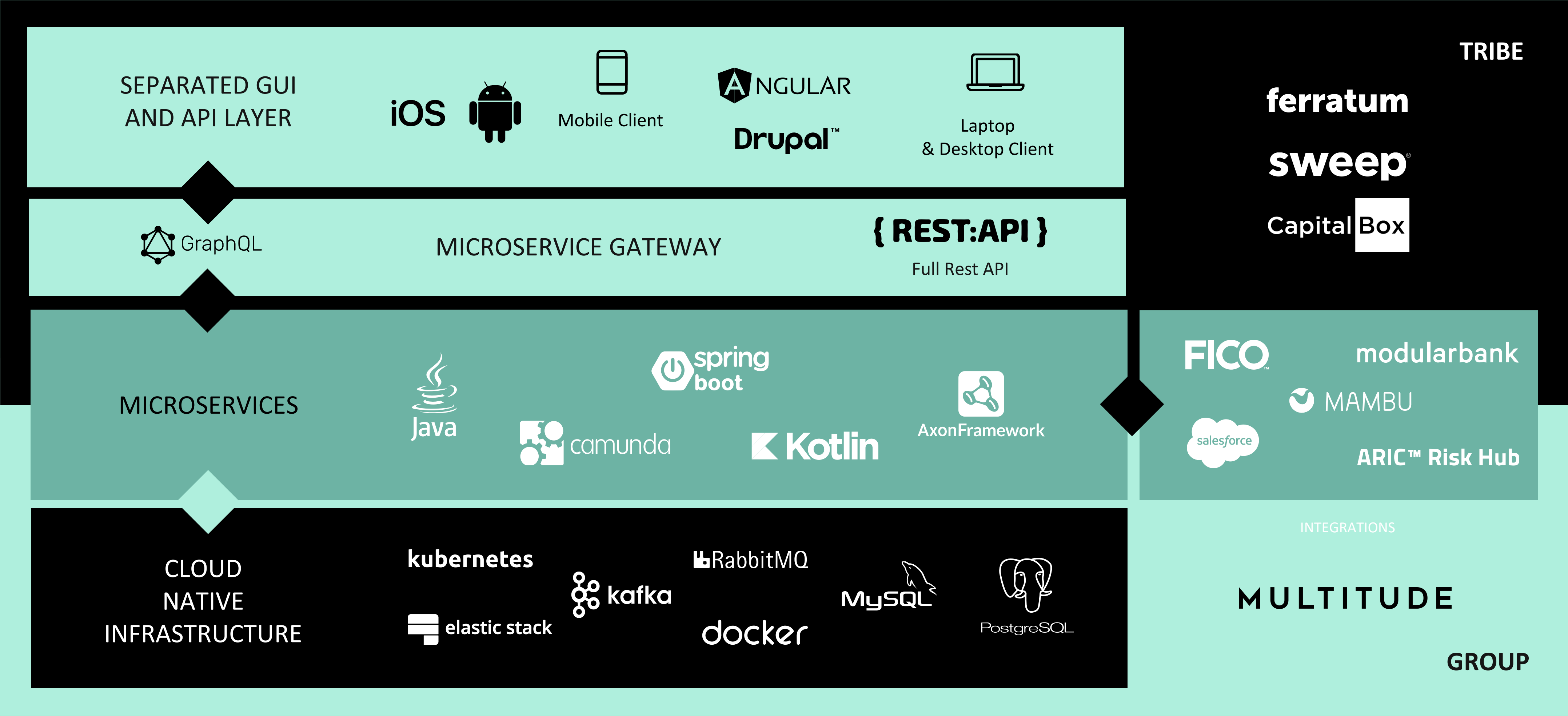
CAPITAL MARKETS DAY 2021

ARI TIUKKANEN, CHIEF TECHNOLOGY OFFICER (CTO)

OUR JOURNEY



“Tech stack and its ownership is aligned with organizational structure.”
MODERN OPEN-SOURCE STACK – CUSTOMER FLEXIBILITY, SCALABLE BACKBONE

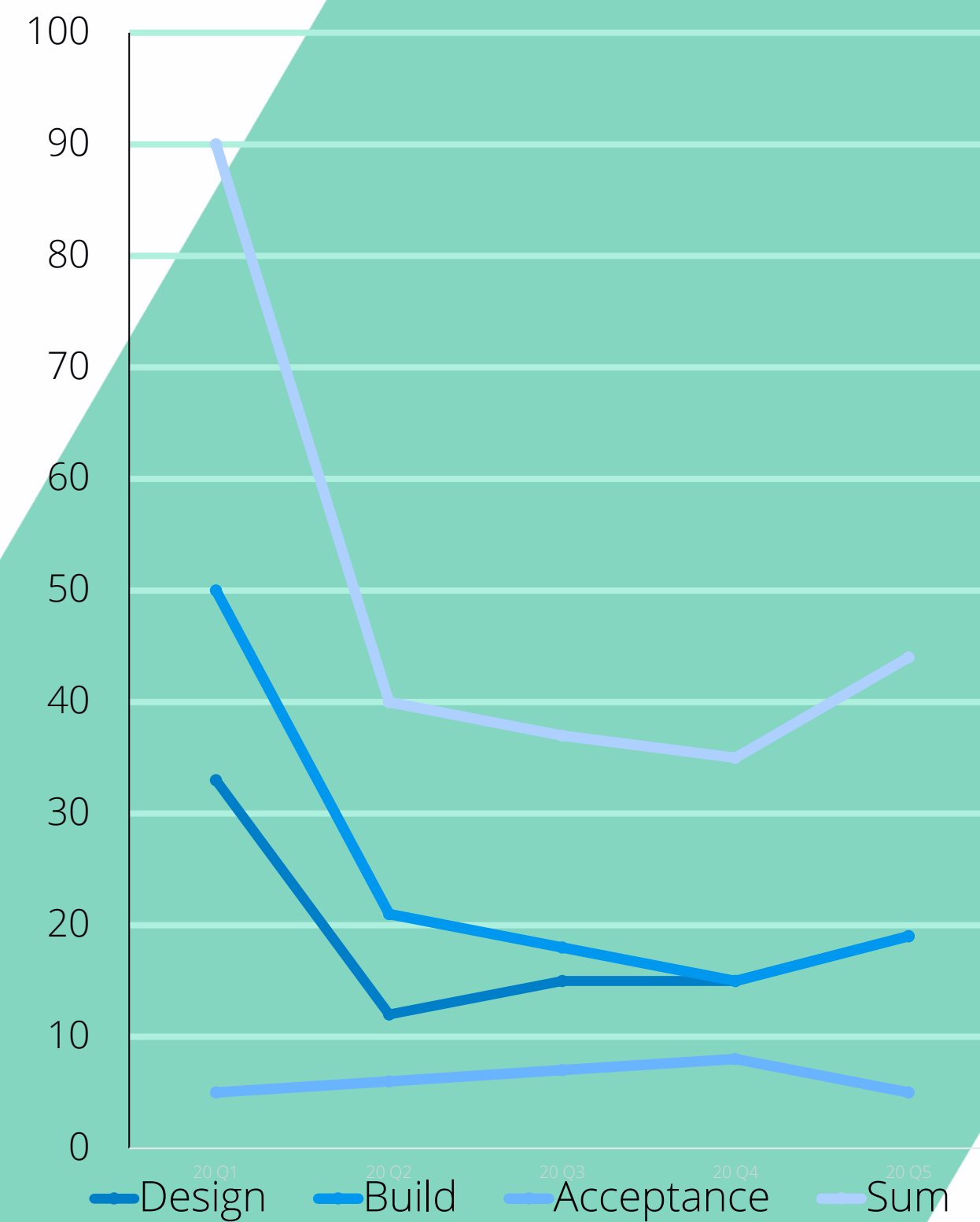


WHERE WE STAND NOW?

TIME TO MARKET

– Improved Customer Experience

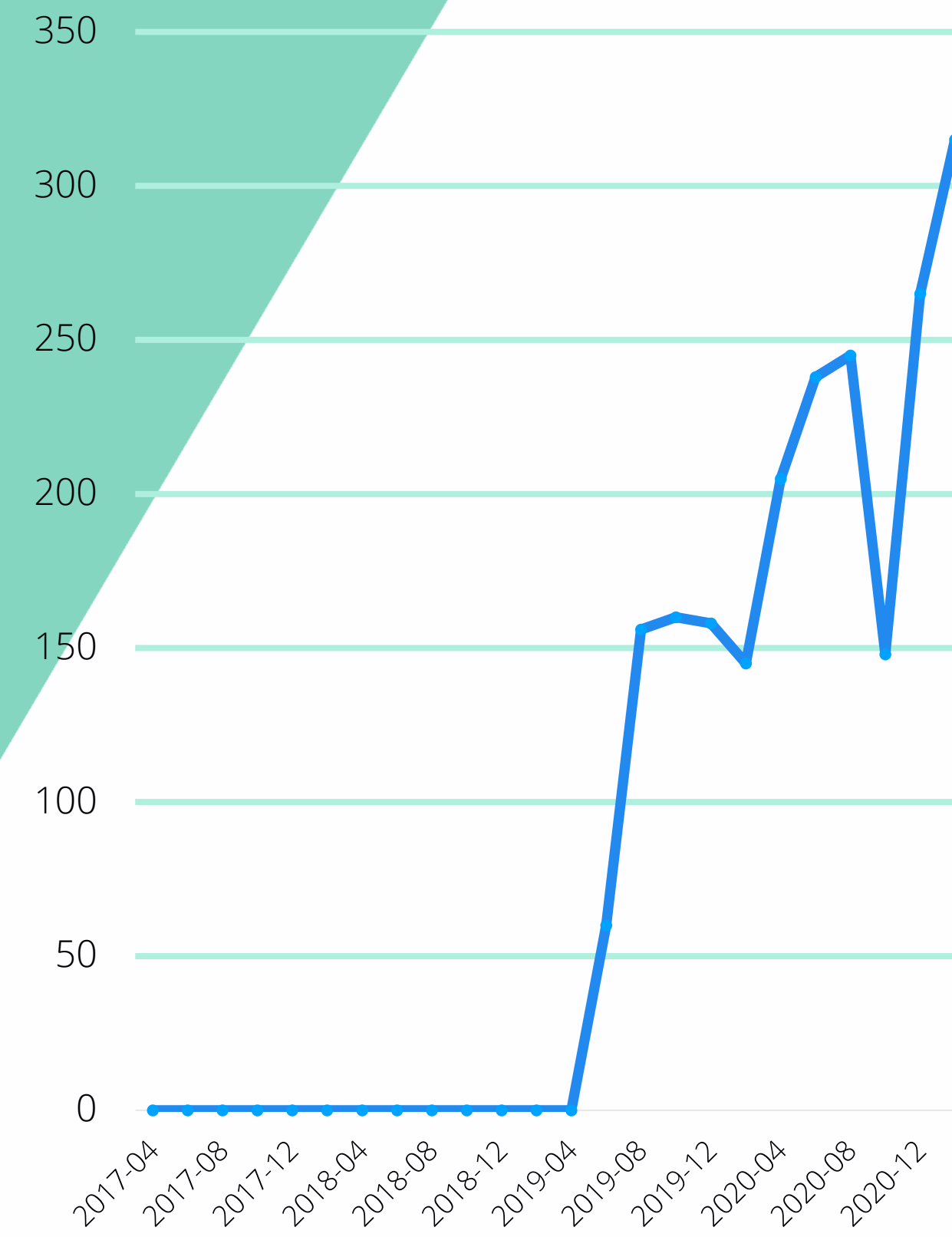
Time to Market 2019-20



MICROSERVICES

– Continuous Delivery

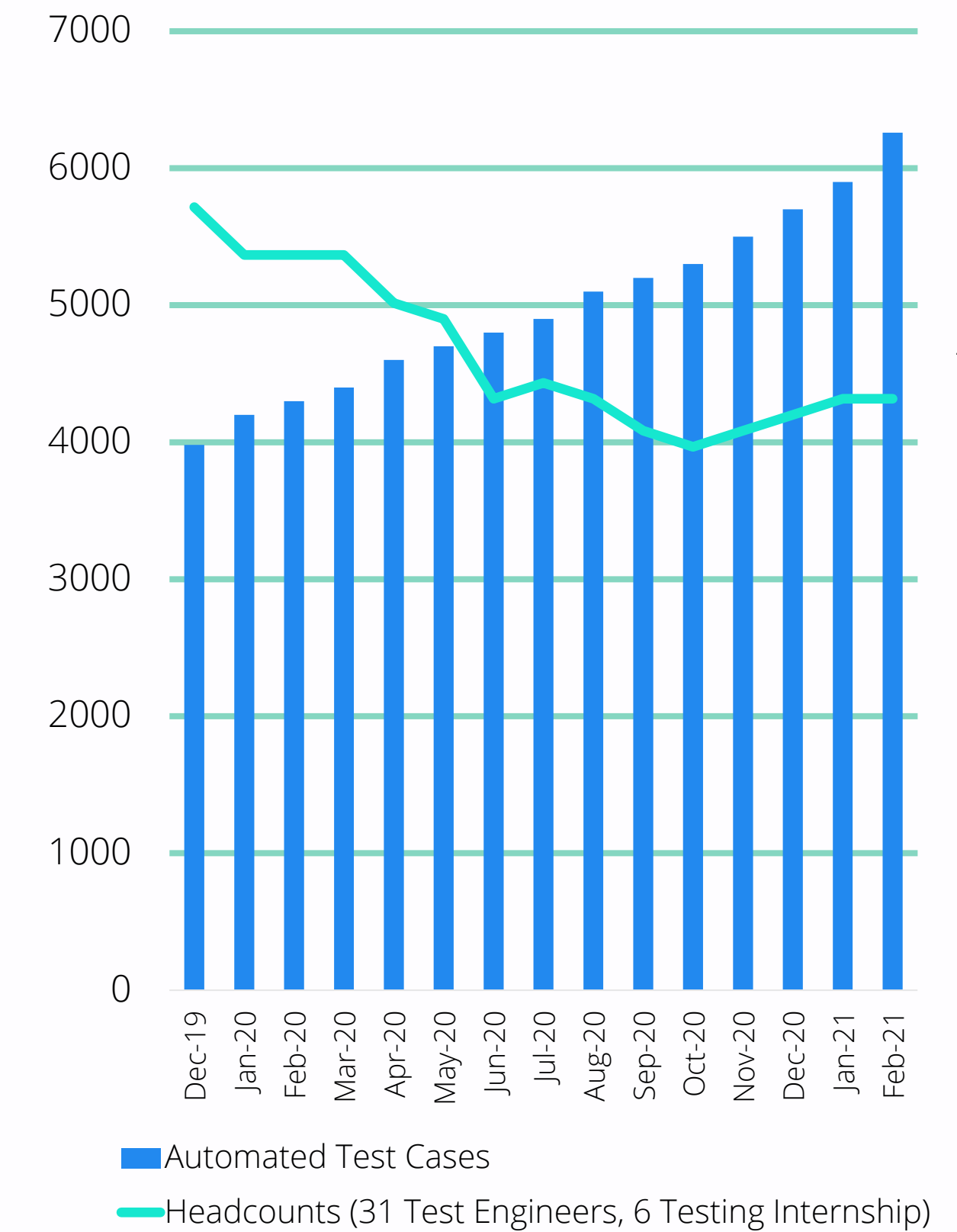
Deployment counts per months



TEST AUTOMATION

– Higher Quality, Cost Reduction

Test Automation



“ WHAT DO WE BELIEVE IN? ”



VISION

ADAPTABLE IT PLATFORM WITH HIGH INTERCONNECTIVITY



ASPIRATIONAL OBJECTIVES

- SCALABLE AND UNIFIED SYSTEM ARCHITECTURE
- HIGH QUALITY MASTER DATA TO SUPPORT ALL DECISIONS
- FULLY AUTOMATED PLATFORM
- HIGH QUALITY SECURITY MANAGEMENT AND GOVERNANCE

- Time to market
– Test automation rate
- # of data related incidents
- Infrastructure as code rate
– % of self-service deployments
- % of phishing prone users
– % of critical systems with vulnerability



STRATEGIC CHOICES

- Open source technologies and microservice applications
- New, enhanced data delivery architecture and components
- Infrastructure managed as code
- Automated security testing of critical components (penetration testing)
- Independent E2E delivery teams
- Integrated real-time data structure
- Full automated CI/CD code delivery
- Integrate security risk Management as part of D2D initiatives

“YOU BUILD IT, YOU RUN IT.”

This bring developers into contact with the day-to-day operation of their software. It also brings them into day-to-day contact with the customer. This customer feedback loop is essential for improving the quality of the service.

THANK YOU

